

"Express Mail" mailing label number EV327175834US

Date of Deposit October 29, 2003

Our Case No. 8285/639

T00393-D1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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|---|---|--------------------------------------|
| In re Application of: |) | |
| Douglas F. Reynolds |) | |
| Serial No. <i>to be assigned</i> |) | Examiner of parent: Roland G. Foster |
| Serial No. of Parent: 10/202,495 |) | Group Art Unit of Parent: 2645 |
| Filing Date of Parent: July 24, 2002 |) | |
| For VOICE OVER IP METHOD FOR DEVELOPING INTERACTIVE VOICE RESPONSE SYSTEM |) | |

PRELIMINARY AMENDMENT

Commissioner for Patents
Box 1450
Arlington, VA 22313-1450

Dear Sir:

Prior to calculation of the filing fee, please amend the application as indicated below.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 3 of this paper.